

MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MSN4QX	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/13/2012
NAME OF PROVIDER OR SUPPLIER NORTH MS REGIONAL CTR ICF/MR		STREET ADDRESS, CITY, STATE, ZIP CODE 967 REGIONAL CENTER DRIVE OXFORD, MS 38655		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 102	<p>120.09 Nutrition</p> <p>Nutrition. Residents shall maintain acceptable parameters of nutritional status, such as body weight and protein levels, unless residents clinical condition indicate that this is unavoidable. All residents shall receive diets as orders by their physician or nurse practitioner. Residents identified with significant nutritional problems shall receive appropriate medical nutrition therapy based on current professional standards.</p> <p>This Statute is not met as evidenced by: Based on observation and staff interview the facility failed to provide or offer a food substitute when Unsampled Client A and Unsampled Client B refused to eat the food items served on their meals trays during one (1) of one (1) meal observed in Cottage #16..</p> <p>Findings include</p> <p>Record review revealed that Unsampled Client A was admitted to the home on 3/1/2000 with diagnoses which included Profound Mental Retardation, Pervasive Developmental, and Seizure Disorder.</p> <p>Review of Unsampled Client A's 2012 Doctor's Orders revealed an order "...Diet: Regular, chopped as needed encourage second servings, prune juice, hot cereal, Shasta at lunch, snack at 10 a.m. & 3 p.m., peanut butter is allowed ..."</p> <p>Record review revealed Unsampled Client A was nonverbal, no known food allergies, with the primary mode of communication, gestures, facial expressions, and independently obtaining desired</p>	M 102	Please see attached letter.	02/10/12

Mississippi State Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

Edith M Hayes

TITLE
Administrator

(X6) DATE

2/10/12

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M 102	<p>Continued From page 1</p> <p>items</p> <p>Observation on 1/12/12 at 12:15 p.m. during the lunch meal in Cottage #16 revealed the Direct Care Advance Supervisor (DCAS) served Unsampld Client A the following food items; Chicken/Broccoli Casserole, Yam Patty, Roll, and Tropical Fruit, with a Diet Cola and a cup of Water. The client only ate the Yam Patty and drank the Diet Cola. DCW #1 made the DCAS aware that Unsampld Client A refused to eat the other food items listed above on the meal tray. The staff failed to offer or provide Unsampld Client A with a food substitute during the lunch meal. Unsampld Client A stayed at the meal table until he was allowed to leave.</p> <p>Interview on 1/12/12 at 12:20 p.m. with DCAS revealed that Unsampld Client A was a picky eater. DCAS stated that we do not have a substitute food item available in the building; a client receives food substitutes after refusing to eat a food items served from the menus several times, then we make the kitchen/ Registered Dietician (RD) aware of the food dislike; and substitute food items come only from the kitchen and he will get a snack during the PM.</p> <p>Interview on 1/12/12 at 4:30 p.m. with the Qualified Mental Retardation Professional (QMRP) #1 revealed Unsampld Client A's QMRP was gone for the day. The QMRP stated: "I am not sure why the staff failed to offer the client a food substitute and you need to talk with the RD".</p> <p>Telephone interview on 1/12/12 at 4:50 p.m. with the RD revealed that there were no substitute food item available in the cottages. A client receives a food substitute after refusing to eat a</p>	M 102	Please see attached letter.	02/10/12

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M 102	<p>Continued From page 2</p> <p>food item served on the menus several times (at least three(3) times) and the staff are good about letting me know. The RD stated that substitute food items come only from the kitchen when the dislike food items are served on the menus again. The clients have to wait until snack time during the PM if they refused to eat the lunch meal. Chicken/Broccoli Casserole was a new item served on the menus. The RD stated: "I was not made aware of Unsampld Client C of not eating Chicken/Broccoli Casserole." The RD stated that there were no soups or sandwiches are available in the cottages unless pervious arranges were made with the kitchen; and the staff can give the clients double vegetables or fruits if they refused to eat a food items served on the menus.</p> <p>Unsampld Client B Record review revealed that Unsampld Client B was admitted to the home on 7/28/1977 with diagnoses which included Profound Mental Retardation, Autistic Disorder, and Seizure Disorder,. There were no known food allergies.</p> <p>Review of Unsampld Client B's 2012 Doctor's Orders revealed an order "...Diet: Regular, no second servings, chocolate milk at breakfast, skim at lunch and supper, sugar-free jello at lunch and supper, low-fat sausage at breakfast, low calories snack at 8 p.m., peanut butter is allowed ..."</p> <p>Record review revealed Unsampld Client B's communicates through limited speech, gestures, and by independently obtaining what he wants.</p> <p>Observation on 1/12/12 at 12:22 p.m. during the lunch meal in Cottage #16 revealed Unsampld Client B was in the serving line with a meal tray</p>	M 102	Please see attached letter.	02/10/12

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M 102	<p>Continued From page 3</p> <p>and the DCAS placed a plastic bag with 2 sandwiches on the tray. The client passed the plastic bag with the sandwiches back to the DCAS and Unsampld Client B pointed to the pan with the Chicken/Broccoli Casserole. DCAS removed the ham sandwiches from the plastic and placed the sandwiches back on the tray. Unsampld Client B put the sandwiches in the trash can, pointing with reaching gestures for the pan with the Chicken/Broccoli Casserole. Then the client was escorted to the table with the following food items on the tray: Yam Patty, Roll, and Tropical Fruit, and a Diet Shasta Cola. The client only ate the Yam Patty and drank the Diet Cola. The staff failed to offer or provide Unsampld Client B with a food substitute during the lunch meal after refusing to eat the Ham Sandwiches. Unsampld Client B stayed at the meal table until he was allowed to leave. Interview the DCAS confirmed the above findings and reported that Unsampld Client B put his sandwich in the trash can and he cannot have any other food item or second.</p> <p>Interview on 1/12/12 at 4:30 p.m. with the QMRP #1 revealed of having no reason on why the staff failed to offer or serve Unsampld Client B some of the Chicken/Broccoli Casserole.</p> <p>Telephone Interview on 1/12/12 at 4:50 p.m. with the RD revealed the staff could have served Unsampld Client B the Chicken/Broccoli Casserole after the client placed the sandwiches in the trash can. The client was able to receive the Ham Sandwiches or the Chicken/Broccoli Casserole, but not both. The RD stated that Unsampld Client B may receive both food items if the client was able to have a second serving of food.</p>	M 102	Please see attached letter.	02/10/12

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M 104	<p>Continued From page 5</p> <p>plate of food and the DCAS served the client second with the plate guard attached to the high-sided divided plate. Then Client #12 started eating the food from the plate and two (2) of the prongs came loose again with one (1) side of the plate guard attached to the plate and the other end was inside of the food on the plate. Interview with the DCW #1 confirmed the above findings. DCW #1 reported of not being aware of why the plate guard continued coming loose.</p> <p>Interview on 1/12/12 at 12:20 p.m. with DCAS revealed that sometimes when the clients scoops something with the spoon it may cause the plate guard to pop a loose. If the plate guard failed to stay attached to the plate, "we just continue to re-attach it to the plate during the meals".</p> <p>Unsampled Client C Observation on 1/12/12 at 12:25 p.m. during the lunch meal in Cottage #16 revealed that the DCAS served Unsampled Client C's food on an elevated-sided divided plate with a metal plate guard attached to the plate. During the meal two (2) of the prongs came a loose with one (1) side of the plate guard attached to the plate and the other end inside of the food on the client's plate. DCAS reattached the plate guard and it came loose again. Unsampled C asked for more food and was told "No" per DCAS. Interview with the DCAS confirmed the above findings</p> <p>Interview on 1/12/12 at 5:00 p.m. with the Qualified Mental Retardation Professional (QMRP) #1 revealed Unsampled C's QMRP was not aware of the problem with the clients plate guards during meals. Also, the plate guards can be replaced.</p>	M 104			

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M 161	Continued From page 7 frames were rusty and peeling paint. The sinks in the clients rooms and bath room/showers were stained with grayish build-up. Interview with DCAS confirmed the above findings. On 1/12/12 at 4:30 p.m. interview with the Qualified Mental Retardation Professional revealed the housekeeping staff usually cleans the sinks and the cottages.	M 161	The Engineering Department incorporates a program called "Recurring Maintenance Program" that is used to identify regularly recurring work to try and perform preventative maintenance before repair procedures are required. In addition, regular inspections are performed by Engineering and the Quality Assurance Coordinator on a monthly basis to identify maintenance issues.		

EW
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