

Mississippi State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 06/10/2026	
NAME OF PROVIDER OR SUPPLIER NEW ALBANY HEALTH & REHAB CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 118 SOUTH GLENFIELD ROAD , NEW ALBANY, Mississippi, 38652			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE	
M0000	Initial Comments		M0000				
M0610	The State Agency (SA) conducted an annual re-certification survey at facility from 6/8/26 through 6/10/26. During the survey, the SA determined the facility was not in compliance with the Minimum Standards for Institutions for the Aged or Infirm, state licensure requirements and cited M610 and M815. 45.21.2 Activities of daily living Activities of daily living. Each resident shall receive assistance as needed with activities of daily living to maintain the highest practicable well being. These shall include, but not be limited to: 1. Bath, dressing and grooming; 2. Transfer and ambulate; 3. Good nutrition, personal and oral hygiene; and 4. Toileting. This LICENSURE REQUIREMENT is NOT MET as evidenced by: Based on observation, resident and staff interview, record review, and facility policy review, the facility failed to provide grooming assistance related to shaving unwanted facial hair for two (2) of (103) residents reviewed for activities of daily living (ADLS) during the initial tour. Residents #11 and #65 Findings Include: Review of the facility policy titled "Activities of Daily Living" revised 9/15/22 revealed under, "Policy: ... Care and services will be provided for the following activities of daily living: 1. Bathing, dressing, grooming, and oral care;" Additionally revealed under, "Policy Explanation and Compliance Guidelines: ... 3. Residents who is unable to carry out activities of daily living will receive the necessary services to maintain good nutrition,		M0610				

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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M0610	Continued from page 1 grooming, and personal and oral hygiene." Resident #11 During an observation on 6/8/2026 at 11:04 AM and again on 6/9/2026 at 2:50 PM, Resident #11 was observed lying in bed with several hairs, approximately one-fourth (1/4) inch in length, were observed on her chin. She stated she does not like hair on her chin, and she sometimes must shave it herself. She stated she had just received her shower and the staff failed to shave her chin hairs. During an interview on 6/9/2026 at 3:02 PM, Certified Nursing Assistant (CNA) #1 revealed Resident #11 is scheduled for a bath on Monday, Wednesday, and Friday. She stated the shower aide should have shaved the resident's chin during her shower. She stated that shaving is an important part of grooming and personal care for residents. During an interview on 6/9/2026 at 3:13 PM, Licensed Practical Nurse (LPN) #1 revealed that the CNAs are responsible for shaving residents during their showers. She stated that making sure residents are shaved helps them feel better about themselves and makes them look clean and neat. She revealed that Resident #11 likes to apply full makeup and have her eyebrows waxed and confirmed that appearance is very important to Resident #11. During an interview on 6/9/2026 at 3:26 PM, the Director of Nursing (DON) confirmed the resident should have been shaved during her bath. Review of the Admission Record indicated Resident #11 was admitted to the facility on 6/23/2025 with medical diagnoses that included Chronic Obstructive Pulmonary Disease (COPD). Review of the Minimum Data Set (MDS), with an Assessment Reference Date (ARD) of 3/19/2026, revealed under Section C a Brief Interview for Mental Status (BIMS) score of 13, indicating Resident #11 was cognitively intact. Resident #65 An observation and interview on 6/8/26 at 11:09 AM, and again on 6/9/26 at 11:02 AM, revealed Resident #65 lying in bed with long gray facial hair measuring approximately one-half (1/2) inch in length. The resident stated he preferred to be clean shaven and stated he would feel better if he were shaved. He explained he was no longer able to go to the shower room due to his health decline but			M0610			

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M0610	Continued from page 2 received bed baths and was not always shaved on those days. The resident stated it was important to him to be well groomed. An observation and interview with CNA #2 on 6/9/26 at 11:08 AM, revealed she was assigned to Resident #65. She stated that when the resident received a bed bath, he was shaved by the aide providing care on Tuesday, Thursday, and Saturday. She stated the resident should have been shaved on Saturday and confirmed the length of his facial hair did not appear consistent with having been shaved on that date. An interview with the DON on 6/9/26 at 11:20 AM, revealed her expectation was that residents who preferred to be shaved would receive shaving care on their scheduled bath day. She stated the aides were responsible for providing the care and Resident #65 should be shaved according to his preference. Record review of the "Admission Record" revealed the facility admitted Resident #65 on 2/17/26 with a medical diagnosis that included Chronic Obstructive Pulmonary Disease. Record review of the "Progress Notes" dated 5/20/26 revealed a BIMS summary score of 10, indicating Resident #65 was moderately cognitively impaired.	M0610					
M0815	45.29.1 Safe Food Handling Procedures Safe Food Handling Procedures. Food shall be prepared, held, and served according to current Mississippi State Department of Health Food Code Regulations. This LICENSURE REQUIREMENT is NOT MET as evidenced by: Based on observations, interview, and facility policy review, the facility failed to label and store food properly for one (1) of three (3) kitchen tours. Findings Include: Review of facility policy titled "Food Storage" with a revision date of 11/28/2017 revealed, "Ready-to-eat foods shall be marked with a discard date at the time of opening or preparation." During the initial tour of the kitchen with the District Dietary Manager (DM) on 6/8/2026 at 10:10 AM, the walk-in freezer was observed to have open boxes of	M0815					

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M0815	Continued from page 3 corndogs, chicken patties, and mixed vegetables exposed to the air. In the walk-in refrigerator, a gallon milk jug that was about one-fourth (1/4) full had no date indicating when it was opened. In the dry storage room, one-third (1/3) of a bag of spaghetti noodles and one-half (1/2) of a five-pound bag of egg noodles were open and exposed to the air. A bottle of soy sauce that contained less than one-fourth (1/4) of its contents had no date indicating when it was opened. During an interview with the District Dietary Manager (DM) on 6/8/2026 at 10:30 AM, she confirmed that all opened food items should be labeled with the date they were opened and acknowledged that failure to do so could increase the risk of foodborne illness. She also confirmed that food stored in the freezer and dry storage areas should be kept sealed.			M0815			