

MSDH - Health Facilities Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 16CO	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED C 07/23/2026
NAME OF PROVIDER OR SUPPLIER MS STATE VETERANS HOME-COLLINS			STREET ADDRESS, CITY, STATE, ZIP CODE 3261 HIGHWAY 49 SOUTH COLLINS, MS 39428		
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M 000	Initial Comments The State Agency (SA) conducted Complaint Investigations (CIs), MS #30679, MS #30694, MS #30697, and MS #30718 at the facility from 7/22/26 through 7/23/26. During the survey, the SA determined the facility was not in compliance with the Minimum Standards for Institutions for the Aged or Infirm, state licensure requirement. MS #30679 was investigated related to abuse, MS #30697 was investigated related to physical environment, and MS #30718 was investigated related to resident discharge and there were no citations from those CIs. MS #30694 was investigated related to misappropriation and M500 was cited.	M 000			
M 500	45.17.2 Residents' Rights Residents' Rights. The residents' rights policies and procedures ensure that each resident admitted to the facility: 1. is fully informed, as evidenced by the resident's written acknowledgment, prior to or at the time of admission and during stay, of these rights and is given a statement of the facility's rules and regulations and an explanation of the resident's responsibility to obey all reasonable regulations of the facility and to respect the personal rights and private property of other residents; 2. is fully informed, and is given a written statement prior to or at time of admission and during stay, of services available in the facility, and of related charges including any charges for services covered by the facility's basic per diem rate;	M 500			

Mississippi State Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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M 500	Continued From page 1 3. is assured of adequate and appropriate medical care, is fully informed by a physician or nurse practitioner/physician assistant of his medical conditions unless medically contraindicated (as documented by a physician or nurse practitioner/physician assistant in his medical record), is afforded the opportunity to participate in the planning of his medical treatment, to not be limited in his/her choice of a pharmacy or pharmacist provider in accordance with state law, as referenced in House Bill 1439, which states that the facility shall not limit a resident 's choice of pharmacy or pharmacy provider if that provider meets the same standards of dispensing guidelines required of long term care facilities, to refuse to participate in experimental research, and to refuse medication and treatment after fully informed of and understanding the consequences of such action; 4. is transferred or discharged only for medical reasons, or for his welfare or that of other residents, or for nonpayment for his stay (except as prohibited by sources of third-party payment), and is given a two weeks advance notice in writing to ensure orderly transfer or discharge. A copy of this notice is maintained in his medical record; 5. is encouraged and assisted, throughout his period of stay, to exercise his rights as a resident and as a citizen, and to this end may voice grievances, has a right of action for damages or other relief for deprivations or infringements of his right to adequate and proper treatment and care established by an applicable statute, rule, regulation or contract, and to recommend changes in policies and services to facility staff and/or to	M 500			

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M 500	Continued From page 2 outside representatives of his choice, free from restraint, interference, coercion, discrimination, or reprisal; 6. may manage his personal financial affairs, or is given at least a quarterly accounting of financial transactions made on his behalf should the facility accept his written delegation of this responsibility to the facility for any period of time in conformance with State law; 7. is free from mental and physical abuse; 8. is free from restraint except by order of a physician or nurse practitioner/physician assistant, or unless it is determined that the resident is a threat to himself or to others. Physical and chemical restraints shall be used for medical conditions that warrant the use of a restraint. Restraint is not to be used for discipline or staff convenience. The facility must have policies and procedures addressing the use and monitoring of restraint. A physician order for restraint must be countersigned within 24 hours of the emergency application of the restraint; 9. is assured security in storing personal possessions and confidential treatment of his personal and medical records, and may approve or refuse their release to any individual outside the facility, except, in the case of his transfer to another health care institution, or as required by law of third-party payment contract; 10. is treated with consideration, respect, and full recognition of his dignity and individuality, including privacy in treatment and in care for his personal needs;	M 500			

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M 500	Continued From page 3 11. is not required to perform services for the facility that are not included for therapeutic purposes in his plan of care; 12. may associate and communicate privately with persons of his choice, may join with other residents or individuals within or outside of the facility to work for improvements in resident care, and send and receive his personal mail unopened, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical record); 13. may meet with, and participate in activities of, social, religious and community groups at his discretion, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical record); 14. may retain and use his personal clothing and possessions as space permits, unless to do so would infringe upon rights of other residents, unless medically contraindicated (as documented by his physician or nurse practitioner/physician assistant in his medical record); 15. if married, is assured privacy for visits by his/her spouse; if both are inpatients in the facility, they are permitted to share a room, unless medically contraindicated (as documented by the attending physician or nurse practitioner/physician assistant in the medical record); and 16. is assured of exercising his civil and religious liberties including the right to independent personal decisions and knowledge of available	M 500		

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M 500	Continued From page 4 choice. The facility shall encourage and assist in the fullest exercise of these rights. This Statute is not met as evidenced by: Based on record review, interviews, and facility policy review, the facility failed to ensure a resident's right to be free from misappropriation and exploitation of personal property for one (1) of three (3) residents reviewed for resident rights, Resident #1. Findings include: Review of the facility's policy "Missing Money, Property or Any Other Valuables", review date May 13, 2022, revealed, " ...3. Purpose: The purpose of this policy is to protect the resident against misappropriation of their property ..." Record review of the facility's incident report dated 7/27/26 revealed, that on 7/10/26, Activities Director #2 reported that Resident #1 informed her that she had loaned Activities Staff #1 \$300.00 on 11/5/25. Activities Director #2 reported the allegation to the Assistant Administrator on 7/10/26. The facility reviewed a copy of the \$300.00 check, which had cleared the bank. Resident #1 reported that Activities Staff #1 had been repaying the loan in \$50.00 increments; however, a remaining balance of \$150.00 was still owed. On 7/15/26, Activities Staff #1 submitted an email statement to the facility acknowledging that she had accepted \$300.00 from Resident #1 and had repaid a total of \$250.00. The facility terminated Activities Staff #1 on 7/15/26 and provided in-service education to all staff regarding abuse, neglect, exploitation, and misappropriation. The facility also interviewed all residents with a	M 500			

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M 500	Continued From page 5 Brief Interview for Mental Status (BIMS) score of 9 or greater to determine whether any other residents had been asked by staff to loan or provide money. Record review of the Activities Staff #1 emailed statement dated 7/15/26 revealed, Resident #1 gave Activities Staff #1 \$300.00 last year to pay a bill. She paid her back \$250.00 except for \$50.00, due to Resident #1 reported that was her Christmas Present. She admitted that she was wrong, should not have done this, took full responsibility, and accepted the consequences for her actions. Record review of Check #200, dated 11/5/25, revealed Resident #1 paid \$300 to Activities Staff #1. Record review of the "Face Sheet" revealed the facility admitted Resident #1 on 3/6/26 with diagnoses including Wheezing. Record review of the Quarterly Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 6/11/26 revealed Resident #1 had a Brief Interview for Mental Status (BIMS) score of 14, indicating her cognition was intact. On 7/22/26 at 12:00 PM, during an interview, Resident #1 reported that in November 2025, she loaned Activities Staff #1 approximately \$300.00 to \$350.00 because the staff member's telephone service had been disconnected and she was not scheduled to receive another paycheck for two to three weeks. The resident reported that she wrote the staff member a check with the understanding that the loan would be repaid in December 2025;	M 500			

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M 500	Continued From page 6 however, the staff member did not repay the money as agreed. In March 2026, the staff member made a cash payment of approximately \$50.00 or \$100.00, although the resident could not recall the exact amount. The resident reported the staff member later made an additional payment of \$100.00. The resident reported that she told the staff member she could keep \$50.00 as a Christmas gift. According to the resident, the staff member repaid a total of \$300.00. The resident reported the staff member was later absent from work for an extended period due to a workers' compensation injury. The resident reported the staff member returned to work for one day and did not return thereafter. The resident reported the incident to another facility staff member on 7/10/26. The resident reported she would never loan money to a staff member again and would immediately notify facility administration if a staff member asked her for money. On 7/22/26 at 10:00 AM, during an interview, Activities Director #2 revealed that Resident #1 informed her on 7/10/26 that she had loaned Activities Staff #1 \$300.00 on 11/5/25. Activities Director #2 reported the allegation to the Assistant Administrator the same day. On 7/22/26 at 10:30 AM, during an interview, the Administrator Assistant confirmed that on 7/10/26, Activities Director #2 reported Resident #1 had informed her that she had loaned Activities Staff #1 \$300.00 in November 2025. The Assistant Administrator reported the allegation and the facility immediately initiated an investigation. She confirmed the facility reviewed a copy of the canceled \$300.00 check, interviewed Resident #1, Activities Staff #1, and other individuals with	M 500		

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M 500	Continued From page 7 knowledge of the incident, and determined the staff member had borrowed money from the resident in violation of facility policy. The Assistant Administrator revealed Activities Staff #1 acknowledged receiving \$300.00 from Resident #1 and reported repaying \$250.00. She confirmed Activities Staff #1's employment was terminated on 7/15/26. The Assistant Administrator further revealed the facility provided in-service education to all staff regarding abuse, neglect, exploitation, and misappropriation, interviewed all cognitively intact residents with a Brief Interview for Mental Status (BIMS) score of 9 or greater to determine whether any other residents had been approached by staff for money, and found no additional allegations. On 7/22/26 at 11:00 AM, during an interview, the Administrator revealed that upon receiving the allegation on 7/10/26, the facility immediately initiated an investigation. He confirmed Activities Staff #1 was hired on 7/9/25, successfully completed the required criminal background check prior to employment, and received education on abuse, neglect, exploitation, and misappropriation of resident property on 10/21/25, prior to the incident. The Administrator revealed Activities Staff #1 was suspended from duty on 7/11/26 pending the outcome of the investigation and was subsequently terminated on 7/15/26 after the investigation confirmed she had borrowed money from Resident #1 in violation of facility policy. He further revealed the facility completed all required notifications, provided facility-wide education to staff, and implemented corrective actions to help prevent future occurrences.	M 500		