

Mississippi State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 08/19/2026	
NAME OF PROVIDER OR SUPPLIER DIVERSICARE OF TUPELO				STREET ADDRESS, CITY, STATE, ZIP CODE 2273 SOUTH EASON BOULEVARD , TUPELO, Mississippi, 38804			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE	
M0000	Initial Comments The State Agency (SA) conducted a Complaint Investigations (CIs) MS #3008523, CI MS #3131885, and CI MS #3022294 at the facility from 8/18/2026 through 8/19/2026. CI MS #3008523 was investigated for environmental, accidents, resident rights, and hospitalizations and M0970 was cited. CI MS #3131885 was investigated for neglect, resident rights, and accidents and there were no citations related to this complaint. CI MS #3022294 was investigated for quality of care, resident rights, and hospitalizations and there were no citations related to this complaint. During the survey, the SA determined the facility was not in compliance with the Minimum Standards for Institutions for the Aged or Infirm, state licensure requirement. and M970 was cited.		M0000				
M0970	45.33.4 Control of insects, rodents, etc. Control of insects, rodents, etc. The facility shall be kept free of ants, flies, roaches, rodents, and other insects and vermin. Proper methods for their eradication and control shall be utilized. This LICENSURE REQUIREMENT is NOT MET as evidenced by: Level II PatternBased on observations, interviews, record reviews, and facility policy review, the facility failed to maintain and effective pest control program for two (2) of 2 days of survey. Findings Include: Record review of the facility policy titled "Pest Control," with an effective date of 9/1/2014, revealed, "It is the policy of this center to maintain an effective pest control program..." During an observation on 8/18/2026 at 10:23 AM, a black bait trap was observed behind the toilet in the bathroom of Room B5. One (1) dead roach was observed on the bathroom floor in front of the toilet. During an interview, Resident #4 stated, "Oh yeah, we got roaches in the bathroom."		M0970				

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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M0970	Continued from page 1 During an interview on 8/18/2026 at 10:30 AM, Resident #5 revealed that she had roaches in her bathroom. Observation of the bathroom revealed one (1) live roach crawling on the floor in front of the toilet. Resident #5 observed and confirmed the live roach. During an interview on 8/19/2026 at 9:15 AM, the Maintenance Supervisor stated that the facility had a contract with a pest control company for routine and as-needed pest control services. He stated that they came to the facility monthly and treated the kitchen and dining room. He confirmed that they could also be contacted for additional treatment when needed. The Maintenance Supervisor stated that when a pest was observed, staff were expected to report the sighting to a nurse or member of the administrative staff so a work order could be entered. Once notified of a work order, he would inspect the area, spray, and place bait traps. He stated that he contacted the pest control company when needed but did not contact them for every reported pest sighting. The Maintenance Supervisor stated that clutter, unclean rooms and improper food storage in resident rooms contributed to the facility's ongoing pest control problems. He stated that residents sometimes placed open food or dirty dishes in the dresser drawers and stated, "We can't go in their drawers." During an interview on 8/19/2026 at 9:49 AM, Certified Nursing Assistant (CNA) #1 stated that roaches were an issue throughout the facility and stated, "Yeah we got them, everyone knows we got them." CNA #1 stated that when she observed roaches, she attempted to kill them and reported the sightings to the nurse. She stated that she did not know what occurred after she reported the sightings. CNA #1 also stated that residents sometimes kept open food containers in their rooms. During an interview on 8/19/2026 at 10:00 AM, Registered Nurse (RN) #1 stated that pests were a problem in the facility and "It gets reported all the time, but I don't feel like it gets took care of." During an interview on 8/19/2026 at 10:26 AM, the Director of Nursing (DON) confirmed that roaches were an ongoing issue in the facility. The DON stated that she believed food brought into the facility from outside contributed to the problem. She stated that the facility did not routinely educate residents or family members regarding proper food storage. During an observation on 8/19/2026 at 12:59 PM, at least ten (10) live roaches were observed crawling on			M0970			

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M0970	Continued from page 2 the bathroom floor and baseboards in Room B5. During an observation on 8/19/2026 at 1:01 PM, one (1) live roach was observed crawling on the bathroom mirror in Room B7, with five (5) additional live roaches of various sizes observed crawling on the bathroom floor. During an interview on 8/19/2026 at 1:15 PM, CNA #1 confirmed the presence of roaches in room B5's bathroom. She also stated that she often observed roaches crawling on resident dressers and baseboards in Room B10. During an observation on 8/19/2026 at 1:36 PM, 2 small live roaches were observed crawling on the floor in Room B10. Food crumbs were observed on the floor. At that same time an interview and observation with the Housekeeping Supervisor confirmed the findings and stated that the facility had an ongoing problem with roaches. During an interview on 8/19/2026 at 4:05 PM, the Administrator confirmed that roaches were a problem in the facility. She stated that routine pest control visits had not been increased and that she calls pest control as needed. Resident #4 Record review of Minimum Data Set (MDS) with Assessment Reference Date (ARD) of 6/9/2026 revealed a Brief Interview for Mental Status (BIMS) summary score of 15, indicating that Resident #4 was cognitively intact. Resident #5 Record review of MDS with ARD of 8/4/2026 revealed a BIMS summary score of 10, indicating that Resident #5 was moderately cognitively impaired.			M0970			